

Geometrics Knowledgebase

How to return equipment to Geometrics for repair

Geometrics requires an RMA# included with your shipment back to our office in San Jose, California USA.

You can also acquire an RMA# by going to our RMA generator webpage at

<http://support.geometrics.com/rma.cfm>

You will then receive an email reply with the RMA# and shipping instructions. You must have the serial number of the instrument to complete the request.

<http://support.geometrics.com/kb/questions.php?questionid=24>