

## **Geometrics Knowledgebase**

### **I receive a message Data Err (data error) on my G-856AX**

The data error message can be cleared by pressing erase twice while the error message is displayed. This will clear the error message, erase all data, and reset the clock. If the problem occurs again, especially after removing the "D" batteries, it may need the lithium battery replaced, or possibly have a problem on the CPU board. If you have valuable data stored in memory, it is possible to download the data, before clearing the error message. After connecting to the computer, press the output twice to begin the output, once the data has been transferred, follow the instructions above for clearing the error message.

<http://support.geometrics.com/kb/questions.php?questionid=16>