

Geometrics Knowledgebase

SIPQC applications software problem that is bundled with seismic systems

A problem is that the SIPILOT module generates a run-time error when installed in some Windows computers. This problem is most often seen with Windows XP.

1. Either of the following two steps can help correct this problem.

(a) Get a DOS prompt (Click START, then ALL PROGRAMS, then ACCESSORIES, then COMMAND PROMPT) and change to Drive A (type A: <enter>), put the SIPILOT floppy in the A drive and type SIPILOT <enter>. SIPILOT will run right off the floppy.

(b) Click START, MY COMPUTER, double click Local Disk C:, find the SIP folder and double click it. Then find SIPILOT (not SIPILOT.OVR) and right click SIPILOT. At the bottom of the list, click PROPERTIES, then select the COMPATIBILITY tab, and then check the box labeled "Run this program in compatibility mode for" -- select "Windows 2000", then click OK. SIPILOT will run under Windows 2000 without triggering the error message.

Either of these fixes should work. Another alternative is to install the program on a computer running on the Windows 2000 platform (or Windows NT, Windows ME, or Windows 98) -

<http://support.geometrics.com/kb/questions.php?questionid=14>